

Success Story

Hanover Adventure Zoo Reduces Energy Costs with Unify Office



Hanover Adventure Zoo reduces energy costs and optimizes communications with Unify Office

Hanover Adventure Zoo is known for being an innovator. It was the first zoo in Germany to say goodbye to keeping animals in conventional cages and enclosures, offering them elaborately designed "theme worlds" instead. Hanover Adventure Zoo's focus is on innovation for its communications solution, too – with Unify Office by RingCentral.

Requirements

- Modernization of the communications solution
- Flexible queuing for high call volume coverage
- Communications solution from the cloud
- Apps for telephony with smartphones and tablets
- Planning stability through a clear cost structure
- Quick to implement

Solution

- Unify Office by RingCentral as a highly scalable, cloud-based communications solution
- Simple administration
- Apps for making calls via PC, smartphone and tablet
- Audio/video meetings and messaging, to stay connected
- A secure, reliable platform with support available 24/7/365

Benefits

- A highly available communications service from the cloud
- Fast and accessible communication
- Calculable and predictable costs thanks to a user-based license model
- Access to business telephony functionality when on the go
- Savings of around 15,000 kilowatt hours of electricity a year by disposing of the old phone system and devices

"The Hanover Adventure Zoo is one of Germany's oldest zoos. We currently have 170 species, around 1,780 animals, more than 480 employees, and have to generate revenue of roughly 26 million to fulfill our nonprofit tasks. For communications in our very diverse business areas, and 24/7 operation, we need solutions that adapt flexibly to the various different requirements."

Andreas Michael Casdorff, CEO,
Zoo Hannover gGmbH



“The great thing about the Unify Office solution is that you can leave your stationary devices. There are apps for the smartphones and tablets that you can use. So, you can always be reached and always have the phone system with you on a mobile device.”



Thomas Rasche, Head of IT Systems,
Zoo Hannover gGmbH



“After an intensive evaluation, Unify Office emerged as the optimal solution. It’s quite clear that the advantages of Unify Office are in its simple administration. For example, we’ve set up a waiting queue for the customer center, where employees can log in to, depending on the call volume.”

Frank Rodewald, ITC Specialist,
Steffel TK GmbH



“We were able to get rid of our old phone system and also save on a large number of devices. This means that we need around 15,000 kilowatt hours less electricity a year.”



Thomas Rasche, Head of IT Systems,
Zoo Hannover gGmbH



View the video about the story on YouTube:
<https://youtu.be/DPNOIb3GcYg>

About Atos

Atos is a global leader in digital transformation with 112.000 employees and annual revenue of c. € 11 billion. European number one in cybersecurity, cloud and high performance computing, the Group provides tailored end-to-end solutions for all industries in 71 countries. A pioneer in decarbonization services and products, Atos is committed to a secure and decarbonized digital for its clients. Atos is a SE (Societas Europaea) and listed on Euronext Paris. The **purpose of Atos** is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

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Let's start a discussion together



Steffel develops efficient and sustainable complete solutions for the entire field of communication – from connecting different locations, to unified communications, right through to cloud solutions.

Steffel's highest goal is to always stay ahead of the pack. To achieve this objective, it's important to be aware of two things: the latest trends in demand and current technological developments. They are thus a recognized and established enterprise in the area of telecommunications and information technology, available to their customers at any time in northern Germany, with subsidiaries in Celle, Lachendorf and Grossenkneten. In short: With Steffel, you have a reliable expert who can fulfill all your telecommunications needs.



Unify Office is the cloud team collaboration and communications service delivered by Atos Unify in partnership with RingCentral, a market leader in UCaaS. Unify Office delivers everything that modern team members need in one place, on any device and from any location. With out-of-the-box integrations into Microsoft 365, Google G-Suite, Salesforce and over 200 other applications, Unify Office combines with your other tools seamlessly to create the perfect digital workplace.

For more informationen:
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